

## IOM Information and Counselling Centre

This is an IOM Project (IOM = International Organization for Migration). The project is financed by the European Return Fund and the Senate Administration of the Interior and Sport in Berlin

The Information and Counselling Centre offers services to persons who need

- Individual counselling concerning potential voluntary return to their countries of origin or to persons who consider voluntary return and want to gather detailed information, e. g. about the REAG/GARP Programme (Assistance to voluntary Return)
- Information concerning migration to a third country
- Up-to-date information on return issues and the situation in their countries of origin
- Advice and a trustworthy agency to establish contact with IOM's partner organization as well as governmental and nongovernmental institutions and relief organizations on a local level.

***Are you interested? Do not hesitate to make an appointment with us.***

***We are looking forward to your call or visit.***

Our Address:

Premises of the Public Authority for Aliens  
House A, 1<sup>st</sup> Floor, Room 177  
Friedrich-Krause-Ufer 24  
13353 Berlin

Transport Link:  
U 9 (Amrumer Str.)  
S 41, S 42 (Westhafen)  
Bus 147, M27

**Opening hours:** Monday and Tuesday 07:00 – 14:00 o'clock  
Thursday 10:00 – 18:00 o'clock  
Wednesday and Friday only on appointment

**Phone:** 030/90269-4848

**E-Mail:** [IOM-GERMANY@iom.int](mailto:IOM-GERMANY@iom.int)

**All departure formalities will be organized by the Regional Authority for Public Health and Social Affairs Berlin (German acronym = LAGeSo)**

Address: Turmstr. 21, 10559 Berlin, House A, 3rd Floor  
Phone: 030/90229-3132 / -3133 / -3134 / -3135 / -3136  
Opening hours: Monday, Tuesday and Thursday: 09:00 - 12:30 o'clock and 13:30 - 15:00 o'clock  
You can also make an arrangement by phone  
Transport Link: U9 Station Turmstraße, Bus 101, 123, 187, M 27, M 245, TXL till Station Turmstraße