



International Organization for Migration (IOM)
The UN Migration Agency

IOM is looking for an Expert for the Assessment of Virtual Counselling on Consultant basis according to the Terms of Reference below. Interested candidates are invited to submit their application as soon as possible, referring to this announcement.

CONSULTANT

Reference Code: CS-DE1-2018-02 Expert Assessment of Virtual Counselling
Type of Appointment: Consultant Contract
Estimated Starting Date: 01 January 2019
Contract duration: 3 months

I. ORGANIZATIONAL CONTEXT AND SCOPE

Established in 1951, and member of the United Nations since September 2016, IOM is the leading UN agency in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

Background

Counselling is the backbone of the return and reintegration process, because it supports migrants who wish to return to their country of origin, in making informed decisions and in the preparation of a potential voluntary return by providing information that can increase the prospects of a successful and sustainable voluntary return and reintegration. Systematic counselling is key to managing the expectations of the migrants on the availability and eligibility of support opportunities. Within the return and reintegration process a successful counselling service should link the pre-departure and post-return phase.

Rationale

The main objective of this consultancy is the assessment of virtual counselling services provided in Guinea, Gambia, Nigeria and Ghana to migrants in Germany that consider a voluntary return. The different approaches of this form of counselling that is implemented in the framework of IOM AVRRE projects in the region shall be analysed and synergies with activities already undertaken under the EUTF or planned in the future should be reflected in the assessment, too. Based on the findings a concept for remote counselling services for migrants of the respective countries living in Germany and contemplating voluntary return shall be developed. The consultancy shall also include an assessment of already existing suitable information, education and communication (IEC) materials that can be used for outreach purposes with migrants residing in Germany.

II. RESPONSIBILITIES AND ACCOUNTABILITIES

Purpose

The main purpose of the assessment is to develop a strategy for virtual counselling services, that is adapted to the context of the respective country based on the experiences and lessons learned of the ongoing virtual counselling activities that are provided under other European AVRRE projects.

Mission in Germany:

Charlottenstr.68 • 10117 Berlin • Germany • Fax: +49.30.278 778 99

Sub-office Nuremberg:

Neumeyerstraße 22-26 • 90411 Nuremberg • Germany • Fax: +49.911.4300 260

Reception IOM Germany: +49.911.43000

E-mail: IOM-Germany@iom.int • Internet: <http://germany.iom.int>

Methodology

The methodology proposed is:

- Conduct a desk research on existing AVRR projects that include remote counselling;
- Assessment of the target communities in Germany according to perceptions of AVRR and counselling needs through desk research and four visits to counselling centres and asylum reception centres;
- Conduct interviews with project managers, (virtual) counsellors, returnees that were counselled during their AVRR process in one CoO;
- Analyse and summarise the key findings and prepare an assessment report incl. recommendations for a virtual counselling in the German context;
- Present the report to IOM for feedback;
- Incorporate feedback from IOM to improve the quality of the report;
- Present the final draft to IOM.

Output / Deliverables

As a result of the assessment an overview containing the following elements is expected to be produced at the end of the consultancy:

- An overview of AVRR projects that include a component of remote counselling in Ghana, Gambia, Guinea and/or Nigeria;
- Description on how the component virtual counselling is implemented (activities, technologies, responsibilities etc);
- Lessons learned that should be taken into consideration or that can be applied to remote counselling for the German caseload;
- Recommendations for remote counselling for migrants residing in Germany for each of the target countries;
- Existing information, education and communication materials that can be made use of in order to facilitate outreach to migrants in Germany in the context of AVRR.

III. TIME FRAME

The time frame for the completion of the assessment would be a total of three months. It is envisioned that the consultancy will commence on 1st January – 31st March 2019.

The consultancy will include one trip to RO Dakar and one of the four countries that need to be covered by the assessment to exchange with the missions as well as traveling within Germany to meet migrant communities from the four respective countries.

IV. REQUIRED QUALIFICATIONS AND EXPERIENCE

- Completed at least Master's degree from an accredited academic institution in migration studies, Applied statistics or Social Sciences;
- Excellent drafting ability and analytical skills, in particular the ability to draft papers of high quality, primarily in English;
- French – fluently (speaking);
- Sound knowledge of international migration issues, literature, and data;
- Good communication, interpersonal and organizational skills;
- Ability to work efficiently and calmly under pressure;
- Proven high level of discretion and flexibility.

The incumbent is expected to demonstrate the following technical competencies:

- Experience in data analysis of divergent data sets;
- Delivers on set objectives within required timeframe;
- Effectively coordinates actions with partners;
- Works effectively with stakeholders;
- General understanding of migration issues in the region;
- Experience in conducting primary and secondary research;
- Experience in drafting research reports policy documents, or policy analysis documents.

V. OTHER

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa and authorizations by the concerned Government, where applicable.

How to apply

Qualified candidates should send their application documents including a brief (maximum 1 page) statement of interest and a quotation to HRD Germany (HRDGermany@IOM.INT). Due to the volume of applications received, IOM Germany Human Resources will not be able to respond to all inquiries about the application status and will only contact shortlisted candidates.

Posting period

22.11.2018 – 06.12.2018

Contact

IOM Germany
Ms Lisa Rauscher
Email: HRDGermany@iom.int