

COUNTRY FACT SHEET

IRAQ-BAGHDAD

(2016)

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I. CHECKLIST

1. To do before the return

The returnee should:

- request documents from the German authorities that might be needed later on.
 - The most important document to be brought from Germany is the reintegration letter that proves the eligibility of the returnee (candidate) with including the reintegration plan and entitled amount.
- get information concerning the arrival at the airport and the onward journey.
 - The complicated nature of the security situation in Iraq does not allow for a specific rule and map of the transportation system as most of the time they are changeable. In addition, the procedure of each airport in Iraq somehow differs from each other.
 - The roads within the KR-I are accessible, however the road for southern Iraq changes with the security situation, especially transportation within Baghdad.
- check vaccinations (especially for children).
 - The Iraqi government does not require vaccinations for (re)entry into Iraq. As for children, they should be taken to nearest governmental clinic and check with specialists if they need any vaccination.
- bring the decision document that he/she has returned to Iraq as well as Passport and ID, in general a valid travel document to re-enter the country.
- find a temporary accommodation, e.g. in hotels in the city or stay with family or relatives until a permanent residence is found.

2. To do immediately after the return

The returnee should:

- register with relevant authorities.
 - There are no relevant authorities that specifically register returnees. Returnees should only renew their IDs and documents if lost as stated in the below section. There are some returnees who prefer to register their names at the Directorate of Displacement and Migration in case there is future assistance from the government.
- obtain the following documents after return:
 - ID Card
 - family residency card
 - food ration card
 - Jinsiya
 - driving license
- if the documents and IDs are renewed, the returnee is automatically registered for vaccination and social services. This also applies for children and child care services.
- visit the Ministry of Labor and Social Affairs if application for a specific social service is wanted. This includes returnees who are living with a disability or are unemployed.
- register children at a private or public school.

II. HEALTH CARE

1. Health care system

a. General information on the health care system

The health system has a private and a public sector. In general, the services provided by the private sector are better in quality but more expensive in price. A public health insurance system is not available in the country. Only the employees of special

companies and organizations have access to health insurance schemes. Almost all Iraqis live within one hour of the nearest hospital and the majority lives within half an hour of the nearest health center. In rural areas, however, a substantial proportion of the population lives further away from health institutions.

b. **Access, especially for returnees**

- Eligibility and requirements:
All Iraqi citizens can access the health care system. There is no health insurance in Iraq.
- Required Documents:
To access the health care system the returnee is only required to have a national ID.

c. **Benefits and Costs**

No cost is covered by the health insurance. The public sector does provide medical services that are lower in price compared to the private sector.
The cost of medication differs depending on the patient's diagnoses.

2. Medical treatment and medication

a. **Medical facilities and doctors**

- Azadi Teaching Hospital (Duhok, Nakhoshkhana Road)
- The Central Medical Service, City of Medicine (Suliamani city center and Malik Mahmud Street)
- The Central Medical Service, ALTA'ALEMY HOSPITAL (Basra, Brad'ia)
- Rizgary Teaching Hospital (Erbil, Koya Rd)
- The Central Medical Service, City of Medicine (Baghdad, Resafa, Babalmu'adam)
- Shar hospital (public health) Malik mahmood road, Sulaimani
- Faruq medical city (private sector) Malik Mahmood road, Sulaimani

b. **Procedures of admission**

The patient should first visit a clinic for the diagnosis. Based on the diagnosis, he/she will be referred to other clinics or special hospitals, if required.

c. **Availability and costs of medication**

Two kinds of medical supplies can be obtained in most cities in Iraq: In government-run hospitals or clinics the medication will be subject to shortages the price but available at a low price. At private hospitals and clinics where the medication is available most of the time and of good quality, the cost of treatments is very high. The cost of medical services is determined by numerous factors in Iraq, such as age, gender and residence.

III. LABOR MARKET AND EMPLOYMENT

1. Labor market situation

a. **Labor force**

Generally the public sector has been attractive throughout past years. However, the current IS crises and budget shortages have had remarkable effect on the market situation of both private and public sector.

b. **Average income**

Employment opportunities have decreased, as some companies have had to shut down. The public sector is rarely hiring at the moment due to budget cuts. One of the only opportunities is to join the army. There are only limited job opportunities in the private sector as well. Wages range between 350 – 1,500 USD per month, depending on skills and education.

c. **Unemployment rate**

The unemployment rate is currently at 14%.

2. Ways/assistance to find employment

The Ministry Of Labor and Social Affairs provides employment centers in most cities. These centers are available within the General Directorate of Labor and Social Insurance.

There are several online websites and recruitment agencies that are popular. These include the following:

- <http://erbilmanpower.com/>
- <http://www.mselect.iq/>
- <http://www.aweza.co/jobs/>
- http://unjobs.org/duty_stations/iraq

3. Unemployment assistance

a. General information on public and/or private unemployment assistance

The government approved a program in Iraq to assist workers with wages of less than one 1 USD per day and unemployed people. However, the program can no longer provide the unemployed with monthly support due to the current situation of the country.

b. Access, especially for returnees

- Eligibility and requirements:
The government had programs to support the unemployed, however, due to the current situation of the country and influx of IDPs the program is no longer active.
- Registration procedure:
The returnee must first register at the ministry of Labor and Social Affairs.
- Documents required for registration:
 - National ID
 - Ration Card
 - Filling out forms

c. Benefits and costs

The state does not pay unemployment assistance at the national level at the moment.

4. Further education possibilities, vocational trainings

The Iraqi government has developed a vocational training program to respond to the challenges of high unemployment, an under-skilled workforce and the needs of an emerging private sector. This program is improving the skills of Iraq's workforce through Vocational and Technical Training Centers and Employment Service Centers. There are also other private centers that provide courses (see contact list).

IV. HOUSING

1. Housing situation

a. Average rent, running costs/utilities (e.g. electricity, water, etc.)

The price of rent depends on the location, size and the features of house or apartment. The price of houses outside the city center is usually lower compared to the city. The rental cost of 250 square meters in Baghdad is around 320 USD. Recently in KR-I cities the price has decreased. Rental costs start from 300 – 600 USD for two bed room houses. The price for houses or land is highly dependant on location, size and features of the land or the house. The demand for rent has increased while the demand for purchasing land has waned. Approximate cost of utilities in Iraq per month:

- Gas (15,000 IQD)
- Water (10-25,000 IQD)
- Public electricity (30-40,000 IQD)
- Private or neighborhood generators (40,000 IQD)

b. Demand and supply

Housing has become one of the major problems in Iraq, especially after the 2003 events when lots of Iraqis left their houses in the disturbed areas and fled to different areas, mainly to the KR-I seeking a secure life. In light of the constantly changing security situation and the war on IS since 2014, the result is a mass exodus to the Kurdistan Region; thus increasing the demand for accommodation. It is also

important to mention that generally in Iraq it is hard, for single men to rent houses alone.

2. Ways / assistance to find accommodation

There are no public agencies that returnees can contact for finding accommodation. But, private real estate agencies are available.

3. Social grants for housing

The government of Iraq usually provides loans to citizens to build a house, if they own land that is not smaller than 100 m². Currently, this program is on hold.

V. SOCIAL WELFARE

1. Social welfare system

a. General information on the welfare system

All citizens of Iraq are entitled and automatically considered in the social welfare system. The KR-I government does not treat any of its citizens differently on the basis of their religion or ethnicity. They are all entitled to social welfare. Returnees are not treated differently and will have the same rights as all citizens.

b. Access, especially for returnees

The categories that might be approved for receiving social welfare are:

- Disabled individuals
- Families of martyrs
- Orphans
- some special cases
- The government gives \$800 to Internally Displaced People (IDPs) as one instalment per family.
- Vulnerable individuals with disabilities receive an amount of 150,000 IQD from the government as supervision pension.

It is important to mention that assistance and welfare systems sometimes differ from one municipality to another.

- Registration procedure for social security/insurance:
Register at the Ministry of Labor and Social Affairs. He/she should follow his/her case with the directorate every period until a decision has been made.
- Required documents
National ID and information card. Also, they may ask for additional documents that depend on individual situation which support his/her case such as "medical reports, death certificate, etc.).

2. Pension system

a. General information on the pension system

All employees in the public sector enter the pension system, as soon as they are employed by the government. Male citizens must have 25 years of services in the public sector at the age of 60 to be considered for the retirement pension. Female employees must have 20 years of service. They can retire at the age of 55. In Baghdad, government employees who serve their institutions for 13 years or when reaching the age of 55 years can benefit from the pensions systems.

b. Access, especially for returnees

- Eligibility and requirements:
The citizen must have the official documents that prove his service period in the public sector. They also have to meet the requirements mentioned above.
- Registration procedure for social security/insurance:
They need to bring an official retirement document from the institution they served in to the office of pensions with ID. Then should follow up on the case till it is approved and further instructions are given.

3. Vulnerable Persons

Vulnerable individuals with disabilities receive an amount of 150,000 IQD monthly from the government. Precondition is that their disabilities (of any type including mental

health) must be more than 50%, diagnosed by the doctors committee and proven by document.

VI. EDUCATIONAL SYSTEM

1. Educational system

The education system is free in the public sector throughout all stages of education. General information on the system:

2. Access and registration procedure, especially for returnees

The needed documents for enrolment in schools is as below:

- copy of ID of the child and parents
- four photos
- residency card
- food ration card

3. Costs, loans and stipends

a. General information on tuition fees

Public education is free of charge.

b. Access and requirements to stipends and/or loans for covering tuition

As public education is free of charge, there are no loans and stipends necessary.

Some private education institutions might provide discounts for orphans, families of martyrs and students with high grades, however this depends on the institution and their rules.

4. Approval and verification of foreign diplomas

If the returnees' children have studied in the host country they must undergo following procedures to enrol in the education system:

- Bring a certificate from the school they have attended in the host country. The certificate must be confirmed by the Iraqi consulate in the host country.
- Prospective students must officially equalize their high school certification through the Ministry of Higher Education, Directorate of Exams. Applicants will receive the equivalent of a Baccalaureate score. Additionally, applicants must provide a copy of their passport (including visa and residency information, if necessary)
- Private schools demand additional tests and procedures.

VII. CONCRETE SUPPORT FOR RETURNEES

1. Reintegration assistance programs

Apart from IOM there are not any specific programs from the government or any other NGOs to provide reintegration assistance.

2. Financial and administrative support

Institutions that provide loan:

Bright Future Institution

- It offers loan from 500 USD to 10,000 USD with a 9% interest rate. The reimbursement period is 12 months.
- Address: Zaniari (next to Dedawan Bank), Erbil; Phone: +964 (0) 750 984 6497

Althiqa Bank

- This institution offers loans from 500 USD to 5,000 USD for a period of 12 months and an interest rate of 12%.
- Address: 60 meter road (next Faruq restaurant); Phone: +964 (0) 66 253 1290

VIII. CONTACT INFORMATION AND USEFUL LINKS

International, Non-governmental, Humanitarian Organizations

Relief International Email: info@ri.org Website: http://www.ri.org/where_we_work/country.php?ID=7	Norwegian Refugee Council (NRC) Telephone: +964 770 462 0875 Email: Maureen.Magee@nrc.no Website: http://www.nrc.no/?aid=9147812
Save the Children – Iraq Email: supporter@savechildren.org Website: https://iraq.savethechildren.net/	International Rescue Committee Email: advocacy@Rescue.org Website: http://www.rescue.org/iraq
Islamic Relief Email: irw@irworldwide.org Website: http://www.islamic-relief.org/category/where-we-work/iraq/	World Health Organization (WHO) Website: http://www.iraqfoundation.org/
Qandil Website: http://www.qandil.org/	ACTED Website: http://www.acted.org/en/iraq
Danish Refugee Council (DRC) Website: http://drc.dk/relief-work/where-we-work/middle-east/iraq/	

Real estate agencies in Baghdad

Al-Saraf Office 07715458572 Baghdad, Resafa, Baladyat	Al-Yaqyn Office 07901960138, Baghdad, Karkh, Almansor, 14 Ramadan St.
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Real estate agencies in Sulaimaniya

Hadi Real estate Sulaimani, Rania district, Main road General Bazzar Tel: 07701546103 - 0748 0205536	Azhy Real-estate Sulaimani, Bakrajo Taza, Sub district, beside Bakrajo Taza School Tel: 07701596868
Share Real-estate Sulaimani, Bakhtyari Quarter, Malik Mahmud Street Tel: 07701451570 - 07702474479	Mawlawi Real-estate Sulaimani, Chamchamal District, Main road Tel: 07701443139
Ali Mohammed Qazi Real estate Kalar Main Road Tel: 07701506616	Chwardaran Real estate New Halabja Tel: 7002178823/07501111606

List of estate agencies in Duhok

Hikmat Nizarki Estate Bureau Shele St., in front of Yasmeen hotel Tel: +964 750 458 4293	Lazgeen Estate Bureau Lazgeen Hamzani building Tel: +964 750 450 7899
Homan Estate Bureau Shele Qr. Tel.: +964 750 457 2848	Toros Estate Bureau Masika 2 Qr. Tel.: +964 750 445 9266
Dewali Estate Bureau Shele St. Tel.: +964 750 463 9281	Boti Estate Bureau Shele St., in front of Zanist Company Tel.: +965 750 450 5980

List of estate agencies in Erbil

http://www.erbilaqarat.com/	https://www.facebook.com/empproperty
https://www.facebook.com/baghyshaqlawa1	

List of estate agencies in Basra

AL-Jumhoria real estate	AL-Rubayee real estate
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Basra, Basra city, Jumhoria area, main road, 07801228437	Basra, Shat Ala-Arab, AL-Jazira , main road, 07709003100
AL-Bahadria real estate Basra, Abu AL-Khaseeb, Bahadria area , main road, 07806202073	

Private schools <http://dfr.gov.krd/p/p.aspx?p=42&l=12&s=040100&>

International School of Choueifat – Erbil Massif Road, Khanzad area, Erbil Office Phone: +964 (0) 750 416 4444 Phone: +964 (0)750 813 9850 - 6 E-mail: iscerbil@sabis.net Website: www.iscerbil-sabis.net	Deutsche Schule Erbil Gulan Street, Erbil Phone: +964 (0) 750 335 9848 Phone: +964 (0) 770 301 6560 Email: schulleitung@ds-erbil.org Website: www.ds-e.org
Cambridge international school- Kurdistan. Waziran Erbil, Iraq Tel: +964 (0) 750 370 2003 +964 (0) 750 370 2004 info@cis-kurdistan.com http://www.cis-kurdistan.com/	Fakhir Mergasori International School Email: pppFakhir@sabis.net Phone: (964-750) 4154444, (964-750) 4414066 Address: Qazi Mohamad Street - Nawroz Quarter- Erbil, Kurdistan, Iraq http://pppkurdistan-sabis.net/fakhir-mergasori
Ihsan Dogramaci Bilkent Erbil College Erbil - Torex Village - Mosul Road P.O. Box No. 43/0383 /Bilkent Erbil International College Tel.: 066 2644917 and 0662644918 Aria Phone Direct 0750 3838101 - 0750- 3838102 - 0750 3838103 Korek Operator http://www.bilkenterbil.org/	International MLF French School and Kindergarten “Danielle Mitterrand” in Erbil Gulan Court - Koye Street, Erbil Tel.: +964 (0) 750 780 8085 Tel.: +964 (0) 750 311 45 89 Email: marcel.muller@mlfmonde.org Website: http://erbilfrenchschool.com
Classical School of the Medes Bakhtyar, Erbil Tel.: +964 (0) 66 253 5322 E-mail: csmk@csm-k.org Website: http://csm-k.org	Ishik Gulan Primary School Dar-ul Asn Street, ERBIL Tel.: +964 750 789 0988 Mobile: +964 750 146 1181 E-mail: infoishik@gmail.com http://www.ishikgulan.com/
British International Schools Kurdistan (BISK) Vital Village, Erbil Tel.: +964 (0) 750 159 1202 E-mail: info@bis-kurdistan.co.uk Website: http://www.bis-kurdistan.co.uk	American International School Kurdistan Gulan Street, Bakhtyar area, Erbil Tel.: +964 (0) 750 138 9010 Tel.: +964 (0) 750 138 9020 Tel.: +964 (0) 66 257 4988 Website: www.ais-k.org
Duhok International Private School Amad St., Malta Qr., Duhok, Kurdistan Region, Iraq Tel.: +964 750 757 4222 Website: http://www.duhokschool.com/ Email: contacts@duhokschool.com, sagvan@duhokschool.com	Classical School of the Medes Address: Gali Qr., Duhok, Kurdistan, Iraq Contact numbers: +964 750 467 6653, +964 62 722 1249 Email: csme@csm-k.org The total fees is 2300\$ per year
Private Ishik Kindergarten and College 50\$ for transportation 100\$ for books 100\$ for clothes The total fees is 4000\$ per year Contact numbers: +964 62 721 5005, +964 750 129 1913, +964 750 471 2672 Website: http://www.fezalar.org/anasayfa Address: Miqdat Bedir Khan Street KRO, Duhok, IRAQ	Sardam International School managed by SABIS Educational Services 200\$ for clothes 150\$ for cafeteria – for three months (optional) The total fees is 600\$ per year Tel.: +964 750 310 3006 Website: http://pppkurdistan-sabis.net/sardam Email: pppsardam@sabis.net Address: Masik 1, Bra Playground Area, Zariland Street, Duhok, Kurdistan, Iraq

List of public universities in Erbil <http://www.mhe-krq.org/node/23>

Salahaddin University-Erbil http://su.edu.krd/	Hawler Medical University http://hmu.edu.iq	Soran University http://www.soran.edu.iq
Koya University http://koya.university	Hewler Polytechnic University http://epu.edu.krd/en	

List of private universities in Erbil

Sabis University Address: Newroz Street, across from Sardam Private Hospital Kurdistan – Iraq Telephone: (+964 750) 716 9400 http://sabisuniversity.edu.iq/	University of Kurdistan Hewlêr 30M Avenue, Erbil, Iraq, +964 (0) 750 4407357 Email : ukhadmission@ukh.ac http://www.ukh.edu.krd/
Cihan University Address: Peshawa Qazi, Erbil 066 Phone:066 255 2419 http://www.cihanuniversity.edu.iq/cihan/en/#.VdBCTE3ebDc	Ishik University Address: 100 Meter Street, Mosul Road, Erbil, +964 750 835 7525 // +964 750 705 0211 info@ishik.edu.iq http://www.ishik.edu.iq/
BMU Lebanese French University Iraq Address: University District, Off 100m Road, South of Mosul Road Cross (Nisr Roundabout) Tel./Fax: 00 964 66 253 8004 - Mobile: 00 964 750 441 2721 or 00 964 750 756 5004 Email: info@lfu-bmu.net http://www.lfu-bmu.net/	Hayat Private University http://www.hpust.com/
Bayan University http://www.bayanu.com/	

List of Universities in Baghdad

University of Baghdad http://www.uobaghdad.edu.iq/	University of Technology http://www.uotechnology.edu.iq/	Nahrain University http://nahrainuniv.edu.iq/
	Al-Mustansiriya University http://www.uomustansiriyah.edu.iq/	

List of institutions that provide language and vocational courses

Nishtimani Mn Address: Erbil-Alban Street 100m Road Phone: 7504630475	Britannia Education Service Address: Erbil, Zaniary Quarter, Hazhar St. Phone: 0750 721 1562
Dilman International Language Institute Address: Mantkawa-Behind Khabat newspaper, Erbil Phone: 7504425010	Swedish Academy for Training Address: Erbil, Rwnaki Quarter Phone: 7706674141
OSA Academic for Education & Teaching Address: Erbil, Karkuk Road, Behide Cihan Group Phone: 7504514628	TAN Institute for learning English & IT Address: Erbil/100mSt, Oposite Rizgari Hospoital, Havalan Area Phone: 7503400888