

COUNTRY FACT SHEET

Vietnam

(May 2016)

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I. CHECKLIST

1. To do before the return

The returnee should:

- prepare valid travel documents: valid passport or laissez-passer.
- request documents from the German authorities that might be needed later on, such as birth certificate, marriage certificate, divorce certificate, educational certificates, etc. issued in Germany.
- get information concerning the arrival at the airport and the onward journey. There are shuttle buses from the airport to the city center and bus stations for onward transportation to other provinces and taxis for specific transport demands.
- there are no vaccinations required for Vietnamese to enter the country.
- find a temporary accommodation.

2. To do immediately after the return

The returnee should:

- carry out residence book registration (see IV.2.b for the required documents).
- register his/her children up to 6 years old with free health insurance by the government. Contact: People's Committee at commune/precinct level, where the returnee has the residence registration. The birth certificate of the child is required.
- apply for social welfare. Contact: People's Committee at commune level for the application.
- contact local schools or other educational institutions for the education of the children.

II. HEALTH CARE

1. Health care system

a. General information on the health care system

Vietnam's health care system is divided in compulsory health insurance and voluntary health insurance.

b. Compulsory health insurance

- Employees of companies or organizations participating in the compulsory social insurance need to join compulsory health insurance. *For the fees: see Table 1.*
- Pupils and students also participate in the compulsory health insurance.

Table 1. Participants paying compulsory social insurance, health insurance, and unemployment insurance at the same time

Employers (%)			Employees (%)			Total (%)
Social insurance	Health insurance	Unemployment insurance	Social insurance	Health insurance	Unemployment insurance	
18	3	1	8	1,5	1	32,5

Note: % = % of the monthly salaries or allowance of the employees.

c. Voluntary health insurance

- Open to all members of one household except those paying compulsory health insurance.
- Children up to 6 years old are provided with free health insurance by the government. Contact the people's committee where registered for the free health insurance card, birth certificate and residence registration documents of the child are needed.
- Fee: First person in the household pays 4.5% of the general minimal salary each month; second, third, and fourth person pay 90%, 80%, 70% of the fees paid by the first person; fifth person pays 60%.
- Minimum salaries are defined and adjusted by the government.
- Registration: Contact agencies of social insurance at people's committee where registered.

d. Benefits and Costs

- 80% of the costs are covered by the insurance.
- Costs and benefits provided by private insurance companies offering health care packages may differ.

2. Medical treatment and availability and costs of medication

a. Medical facilities and doctors

Please see lists of hospitals in regional centers under VIII.

Provincial hospitals specialized in treating serious diseases offer all essential diagnostic services and are equipped with necessary facilities.

b. Procedures of admission

Health care service is open to everyone; national ID and health insurance card are required.

Having no insurance, the beneficiary has to bear all costs; no further documents are required.

c. Availability and costs of medication

Most of the common medical generics are available in Vietnam.

III. LABOR MARKET AND EMPLOYMENT

1. Labor market situation

a. Labor force

- The employed labours over 15 years are estimated at 53.3 million people in the first quarter this year, including 22.5 million people working in agriculture, forestry and aquaculture sectors, accounting for 42.3%; 13 million people working in construction and industry sectors, accounting for 24.4%; 17.8 million people working in service sector, accounting for 33.3%.
- The formation of the ASEAN Economic Community (AEC) in 2015 is considered a comprehensive economic integration to develop a free trade and labor market between members of ASEAN. It is expected to result in the growth of the Vietnam GDP by 14.5% and a growth of the labor market by 10.5% by 2025, according to the forecast of International Labor Organization (ILO) and Asia Development Bank (ADB). Currently the GDP per capita amounts to \$2,073 (nominal, 2014 est.) and \$6,100 (PPP, 2015 est.).

Indicators	1 st quarter 2016
Labor force (<i>million people</i>)	54.4
Employment (<i>million people</i>)	53.3
Rate of employment in agriculture, forestry and fisheries sector in total employment (%)	42.3
Unemployment at working age (<i>million people</i>)	1.12
Unemployment rate at working age (%)	2.23
Of which:	
• Urban unemployment rate (%)	2.96
• Rural unemployment rate (%)	1.87
Youth unemployment rate (15-24 years old) (%)	6.47

Source: General Statistics Office of Vietnam.

b. Average income

The Average Daily Wage Rate refers to the overall average wage that a worker gets per day in the manufacturing, mining and plantation sectors and equals 272 IND/day.

c. Unemployment rate

The unemployment rate among youth (from 15 to 24 years old) in the first quarter of this year is estimated at 6.47%, the rate in urban areas amounts to 9.51% and in rural areas to 5.35%. The unemployment rate among youth up to 25 years old in the first quarter is 1.27%, the rate in urban areas amounts to 1.79% and in rural areas to 1.02%.

d. Distribution of employment according to sex, age, specific sector of work

The labour force above 15 years old of the whole country is estimated at 54.4 million people (01/04/2016), including 28.2 males, accounting for 51.8%; and 26.2 million females, accounting for 48.2%.

2. Ways / assistance to find employment

Public employment assistance centers are available in all provinces. Private services also exist in big cities. Vacant positions are announced in mass media. The belows are the links to the main websites: www.vietnamwork.com; www.careerlink.vn | www.mywork.com

3. Unemployment assistance

a. General information on public and/or private unemployment assistance

There is an unemployment insurance system run by the Government.

b. Access, especially for returnees

- Eligibility/target group: employees with non-fixed term or fixed term labor contracts of at least 3 months have to participate in the unemployment insurance.
- Requirements: The participants
 - have paid 12 month unemployment insurance fees within 24 or 36 months (depending on the employment types) before the labor contract termination.
 - have submitted application for unemployment allowance within 3 months after contract termination.
 - are not employed within 15 days after submitting application for unemployment allowance.
- Registration procedure: All districts have offices for the registration of unemployment assistance (in Job Placement Center or Department of Labour, Invalids and Social Affairs at district level) to obtain benefits.
- Required documents:
 - Application form
 - Copy of identity card (the applicant must show the original for checking)
 - Copy of labor contract
 - Copy of social insurance book indicating unemployment insurance payment (the applicant must show the original for checking)

c. Benefits and costs

The monthly insurance allowance is equal to 60% of average salary of the last 6 months but does not exceed 5 times of the regional minimum salary. The beneficiary will receive 3 months allowance for the last 12 months, in which the fees have been payed, and one additional month allowance for every 12 months paid fee. The beneficiary can receive allowance up to a maximum of 12 months. For costs see above *Table 1*.

4. Further education possibilities and vocational trainings

Vocational training centers are available in all provinces. However, many companies provide on-the-job training by themselves after recruitment.

IV. HOUSING

1. Housing situation

a. Average rent, running costs/utilities

Costs and facilities of accommodation can differ, ranged from VND 1,500,000 (1 one room simple conditions and shared bathroom in suburb areas) to about USD 2,000-2,500 (modern house of 200 square meters each with full complex of public facilities environment). The electricity price is progressive. The average electricity price for household consumption is 1,747 VND/kWh. However, this price is applied to those who rent apartments only. Those who rent 1 room in dormitory business have to pay the electricity at business rate, which is about 50% higher. The water price for household consumption is progressive, 5,973 VND/m³ (for the first 10m³), 7,052 VND/m³ (from 10 to 20m³), 8,669 VND/m³ (from 20 to 30m³) and 15,929 VND/m³ (from 30m³ above). The price for service business is 22,068 VND/m³.

b. Demand and supply

There is plenty of accommodation for rent everywhere at different price range.

c. Housing facilities for returnees / social housing

There is no social housing available for returnees.

2. Ways / assistance to find accommodation

- a. There are services assisting at the search for housing depending on your demands with certain levels of fees. Most of the services are private businesses. Houses and apartment for rent are advertised in newspapers, websites or leaflets.

b. Necessary documents for residence book registration

- Identity card
- Form “Announcement on changes in residence book and resident number”
- Documents serving as a tool to prove legal ownership of real property: Upon different dwelling houses, proper papers of real property shall be presented as regulated above
- Other papers directly relevant to specific cases as follows:
 - Marriage certificate (in case where wife and husband live together). In case of absence of marriage certificate, birth certificate of their children can be presented instead
 - Birth certificate (provided that they want to register permanent residence for newborn)
 - Decisions on job transfer, recruitment, return from military service, retirement or job discontinuation
 - License granted by Immigration Department (depending on specific cases for the purpose of presentation: repatriation certificate or recommendation letter)
 - Residence book or collective residence registration certificate or identification card (if any)

3. Social grants for housing

There are no social grants for housing available.

V. SOCIAL WELFARE

1. Social welfare system

There are two main kinds of social relief allowances:

- Orphans less than 16 years old
- Elderly aged above 60 without supporters

An application and presentation of the current situation at the people’s committee and the District people’s committee is required.

2. Pension system

a. General information on the pension system

- Vietnam’s pension system is composed of a compulsory social insurance and a voluntary social insurance.
- Target groups:
 - Retirees: men at 60 and women at 55 years
 - Retirement age applicable to those who undertake difficult or hazardous jobs or work in mountainous, bordering areas or remote islands and other exceptional cases shall be regulated by the government
 - Any person paying social insurance premium for at least 20 years

b. Benefits

- Monthly pension allowance is equal to 75% of average monthly salaries of whole periods of time paying social insurance. This amount will be reduced by 1% for every year of early retirement.
- One time allowance is paid to those paying social insurance only 3 months to less than 20 years. The allowance is equivalent to 1.5 month of average monthly salaries of whole periods of time paying social insurance.

c. Costs

- Compulsory social insurance: Employees working on a contract basis for a period of at least 3 months or unlimited time according to the legal regulations of labor.
Fees: *See above, Table 1.*
- Voluntary social insurance: anyone aged from 15 willing to participate.
Fees are at least equal to the general minimal salary.

3. Vulnerable Groups

There are projects to support different target vulnerable groups. The assistance varies depending on the projects.

VI. EDUCATION

1. Educational system

General information on the system

Educational level	Age
Kindergarten	1-6 (very few kindergartens accept babies of less than 12 months)
Primary level	
Primary school	6-10
Secondary level	
Lower secondary school	10-14
High school Vocational training	14-18 from 14
Higher education	
College, university, professional school, etc.	from 18

2. Access and registration procedure, especially for returnees

a. Application

- Application for public school only if the requirements of the previous class were passed
- Enrolment at elite schools requires to meet their individual criteria
- For higher education the student must pass entrance examination

b. Necessary documents for returning pupils/students

- School reports of education abroad. These should be notarized translated into Vietnamese
- Birth certificate (notarised and translated into Vietnamese if issued abroad)
- The universities in Vietnam decide by themselves on the equivalence of the subjects the students have taken abroad in comparison with those which the local university provides and decide further subjects or semesters the students will need to take in order to complete the relevant education in Vietnam.

3. Costs, loans and stipends

a. General information on tuition fees

Costs vary between public, private and international education schools and institutions. The gaps between these types are big. The public schools are subsidized so that the costs are very low, the private ones are affordable for higher middle income class. The international ones are as expensive as other international institutions in other countries.

b. Access and requirements to stipends and/or loans for covering tuition

- Student soft loans:
 - Eligibilities: students of state own universities, colleges, trade schools, who are in difficult conditions.
 - Loan amount: maximum VND 1,100,000/month
 - Interest rate: 0.6%/month
 - Duration: from the borrowing date to the end of the education term
 - Payment time: right after receiving the first month salary of the first income but not exceed 12 months after the end of their education term
 - Overdue interest rate: 130% of the borrowing interest rate
- Stipends for minority students:
 - Pupils and students who come from ethnic minorities studying in public schools and universities are entitled to be granted a policy scholarship and social welfare.

4. Approval and verification of foreign diplomas

Foreign diplomas and certificates are accepted in Vietnamese labour markets.

VII. CONCRETE SUPPORT FOR RETURNEES

1. Reintegration assistance programs

The International Organization for Migration (IOM) provides reintegration assistance/grant to irregular migrants voluntarily returned under IOM AVRR programs to ensure the sustainability of returns. IOM and partners provide migrants with socio-economic support to promote their self-sufficiency and contributions to their local communities. The IOM assistance includes*:

- Post-arrival reception arrangements
- Onward travel to the final destination
- Temporary accommodation, if needed
- Short- and/or medium-term reintegration assistance, including business set-ups, vocational training, formal education, medical assistance and other tailor-made assistance according to the returnees' special needs

** vary in different programs (depending on the respective AVRR projects and resources made available by donors)*

2. Financial and administrative support

Besides IOM, there is no official scheme to support returnees.

3. Support to start income generating activities

AGRIBANK - Vietnam Bank for Agriculture and Rural Development regularly provides soft loans for income generating activities to people in difficulties of certain categories.

VIII. CONTACT INFORMATION AND USEFUL LINKS

1. International, Non-governmental, Humanitarian Organizations

<p>International Organization for Migration (IOM) Address: Floor 12A, CMC Building, Duy Tân Str., Hà Nội E-mail: hanoi@iom.int Tel: (84 4) 7366 258; Fax: (84 4) 7366 259</p>	
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2. Hospitals under Ministry of Health

	Name	Tel	Fax	Address	District	Province/City
1	BV BẠCH MAI	4.38687524	4.62923713	78 đường Giải Phóng	Quận Đống Đa	HÀ NỘI
2	BV K	4.38253757	4.22413547	Số 43 Quán Sứ	Hoàn Kiếm	HÀ NỘI
3	BỆNH VIỆN HỮU NGHỊ	4.39718457	439049786	số 1 Trần Khánh Dư	Hai Bà Trưng	HÀ NỘI
4	BV NHI TW	04- 7754448	912816077	Số 18, ngõ 879, Đường La Thành	Quận Đống Đa	HÀ NỘI
5	BV HỮU NGHỊ VIỆT ĐỨC	4.38248308	955060505	SỐ 40 - ĐƯỜNG TRẦN THỊ	HOÀN KIẾM	HÀ NỘI
6	BV LAO VÀ BỆNH PHỔI TW	4.38325865	906154609	463 Hoàng Hoa Thám	Ba Đình	HÀ NỘI
7	BV MẮT TW	04-39437027	04-39430678	85 Bà Triệu	Hai Bà Trưng	HÀ NỘI
8	BV NỘI TIẾT TW	4.8531386	4.5621901	KHU B YÊN LÃNG	ĐỐNG ĐA	HÀ NỘI
9	PHỤ SẢN TW	04.38254.638		43 TRẦN THỊ - HÀ NỘI	HOÀN KIẾM	HÀ NỘI
10	BV E TW	4.37561351	4.37541148	89 PHỐ TRẦN CUNG - NGHĨA TÂN	CẦU GIẤY	HÀ NỘI
11	BV TAI MŨI HỌNG TW			78 đường Giải Phóng	Đống Đa	HÀ NỘI
12	VIỆN RĂNG HÀM MẶT QUỐC GIA	04.38269726	912815613	40B Trần Thị	Hoàn Kiếm	HÀ NỘI
13	VIỆN BÓNG LÊ HỮU TRÁC	4.3688318	4.36884571	SỐ 113 - PHÙNG HƯNG	HÀ ĐÔNG	HÀ NỘI
14	VIỆN LÃO KHOA QUỐC GIA	04.3576.0750	04.3905.7273	1A - Phương mai	Đống đa	HÀ NỘI

15	VIỆN CÁC BỆNH TRUYỀN NHIỄM VÀ NHIỆT ĐỚI QUỐC GIA	04.3.5764305	04.3.5764357	78 đường Giải Phóng - Hà Nội	Đống Đa - Hà Nội	HÀ NỘI
16	VIỆN DA LIỄU QUỐC GIA	4.5761649	4.5762671	15A Phương Mai	Quận Đống Đa	HÀ NỘI
17	VIỆN HUYẾT HỌC - TRUYỀN MÁU TW	4.38685582	4.39182319	SỐ 78 - ĐƯỜNG GIẢI PHÓNG	ĐỐNG ĐA	HÀ NỘI
18	BV TÂM THẦN TW I	433853190	4.3376262	HÒA BÌNH	THƯỜNG TÍN	HÀ NỘI
19	BV CHỢ RẪY	8.38557267	8.39557114	201B Nguyễn Chí Thanh, Phường 12	Quận 5	TP.HỒ CHÍ MINH
20	BV THỐNG NHẤT	838656715	8.38642142	01 Lý Thường Kiệt - Phường 7	Tân Bình	TP.HỒ CHÍ MINH
21	BV RĂNG HÀM MẶT TW TP.HCM	08.3.855.1394	08.8.558.211	201A NGUYỄN CHÍ THANH, PHƯỜNG 12	Quận 5	TP.HỒ CHÍ MINH
22	BV ĐA KHOA TW HUẾ	54.3823324	1228361270	16 LÊ LỢI, PHƯỜNG VĨNH NINH	Tp. HUẾ	THỪA THIÊN HUẾ
23	TÂM THẦN TW 2	613.819187		Nguyễn Ái Quốc, Khu Phố 7, Phường Tân Phong	Tp. BIÊN HÒA	ĐỒNG NAI
24	BV C ĐÀ NẴNG	5113820980	5113971515	122 HẢI PHÒNG - PHƯỜNG THẠCH THANG	HẢI CHÂU	ĐÀ NẴNG
25	ĐK TW CẦN THƠ	710.3823167	710.3815278	Số 315 - Quốc Lộ 91B - P. An Khánh	Ninh Kiều	CẦN THƠ
26	BV PHONG - DA LIỄU TW QUY HÒA		56.364634	Khu vực 2 - Phường Ghềnh Ráng	TP. Quy Nhơn	BÌNH ĐỊNH
27	BV LAO VÀ BỆNH PHỔI TW PHÚC YÊN	211.3868474		P. Hùng Vương	TX. Phúc Yên	VĨNH PHÚC
28	BV ĐD-PHỤC HỒI CHỨC NĂNG TW	373821432	912395743	Đường Nguyễn Du	TX. Sầm Sơn	THANH HÓA
29	BV 71 TRUNG ƯƠNG	037.3.675.701	0915.345.907	Phố Môi- Xã Quảng Tâm	H. Quảng Xương	THANH HÓA
30	ĐK TW THÁI NGUYÊN	280.851348		479, Lương Ngọc Quyến	Phan Đình Phùng	THÁI NGUYÊN
31	BV VIỆT NAM- THUY ĐIỂN UÔNG BÍ	333854190	333854037	Đường Tuệ Tĩnh, phường Thanh Sơn	Uông Bí	QUẢNG NINH
32	BV ĐK TW QUẢNG NAM	510.3567234		Đường Phạm Văn Đồng, Khối II, TT Núi Thành	Núi Thành	QUẢNG NAM
33	BV HỮU NGHỊ VIỆT NAM - CUBA - ĐỒNG HỚI	052 3828731	052 3204066	Đường Hữu nghị, Phường Nam lý	TP. Đồng Hới	QUẢNG BÌNH
34	BV PHONG - DA LIỄU TW QUỲNH LẬP			Quỳnh Lập	Quỳnh Lưu	NGHỆ AN